

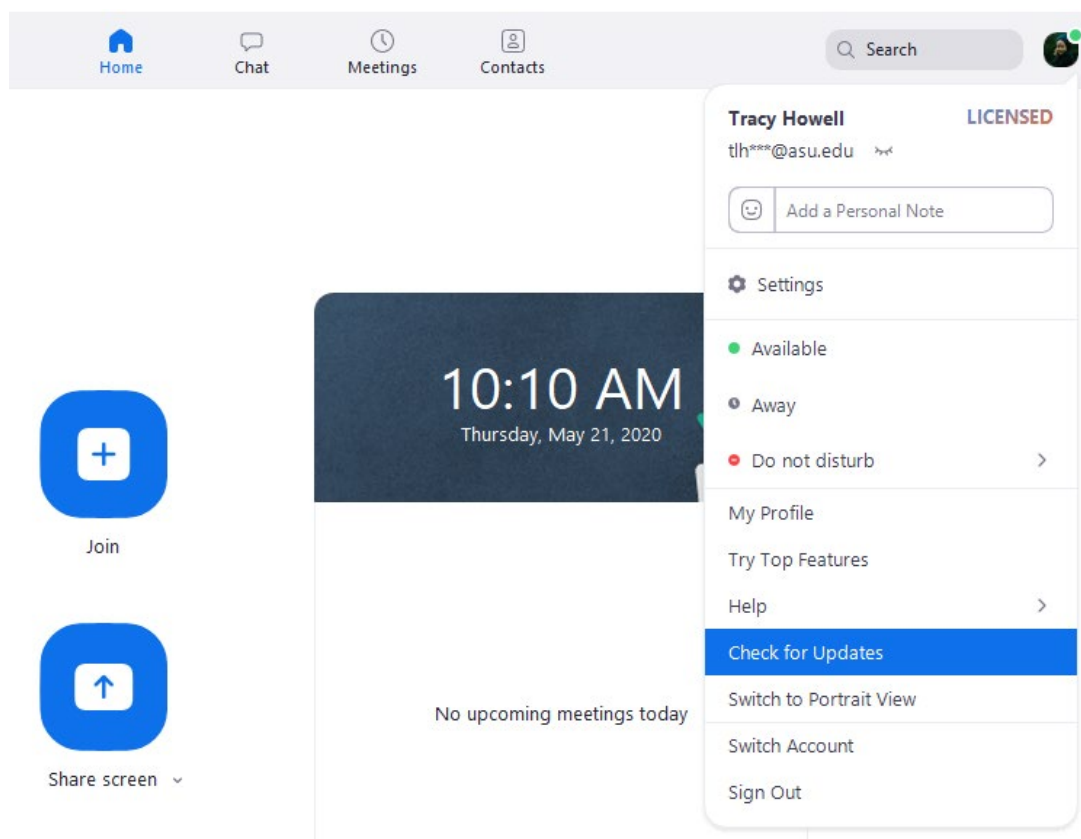
## Zoom Update: May 30, 2020

Beginning May 30, ASU faculty, staff and students will be required to run Zoom version 5.0 or later to join meetings. Additionally, if you don't have this version downloaded, you will be prompted to do so at that time. This new update includes improved secure encryption and an easier way to report an attendee who is misusing the platform, as well as enhanced options for when the hosts need to leave early.

We recommend attempting to update your Zoom before Saturday, May 30.

### Updating on Windows

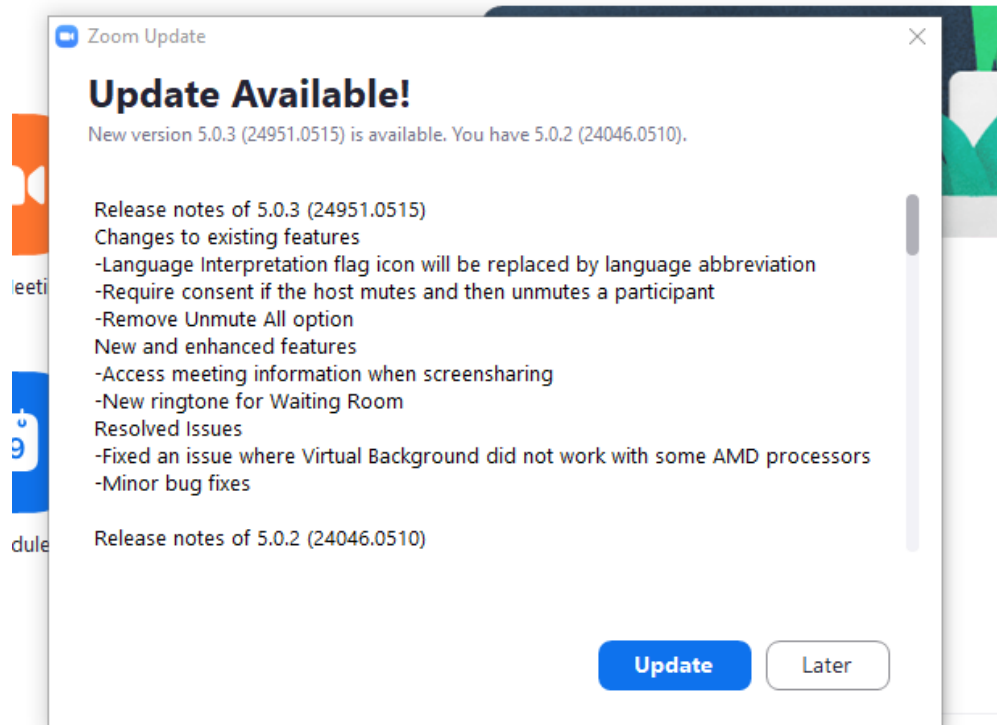
In Windows, start the Zoom client by clicking the Windows button in the bottom left hand corner of the screen and scrolling down to find Zoom. Click to start Zoom. In the upper right hand corner where your initials or profile picture are, click to expand the menu. Click on "Check for Updates".



#### Technology Services

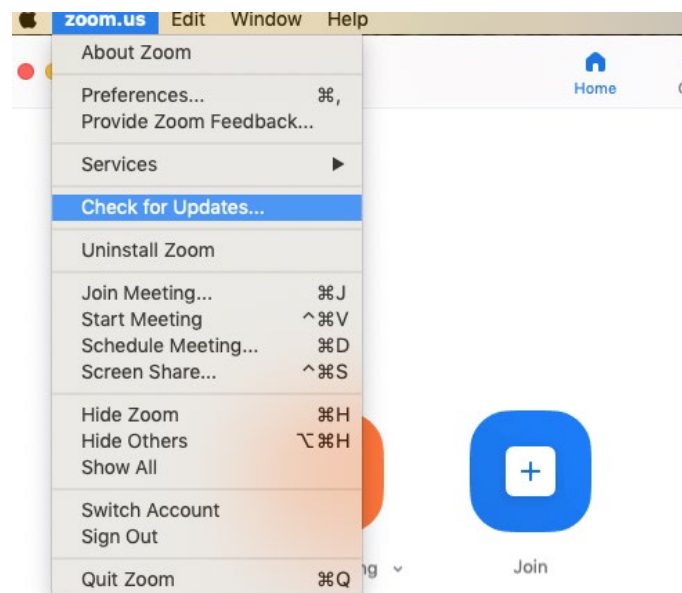
PO Box 872206, Tempe, AZ 85287-2206

**p:** 480-965-2400 **f:** 480-965-8514 **email:** [wpcarey.support@asu.edu](mailto:wpcarey.support@asu.edu) **web:** [www.wpcarey.asu.edu](http://www.wpcarey.asu.edu)



## Updating on Mac

If you are using a MAC, from Finder go to Applications and find Zoom. Launch Zoom. From the menu bar, under zoom.us click "Check for Updates".



### Technology Services

PO Box 872206, Tempe, AZ 85287-2206

p: 480-965-2400 f: 480-965-8514 email: [wpcarey.support@asu.edu](mailto:wpcarey.support@asu.edu) web: [www.wpcarey.asu.edu](http://www.wpcarey.asu.edu)

## Update Available

New version 5.0.3 (24978.0517) is available. You have 5.0.2 (24030.0508).

### Release notes of 5.0.3 (24978.0517)

#### Changes to existing features

- Language Interpretation flag icon will be replaced by language abbreviation
- Require consent if the host mutes and then unmutes a participant
- Remove Unmute All option

#### New and enhanced features

- Access meeting information when screensharing
- New ringtone for Waiting Room

#### Resolved Issues

- Minor bug fixes

### Release notes of 5.0.2 (24030.0508)

#### Changes to existing features

- Enhanced privacy design in contact details and user profile page

#### New and enhanced features

Later

Update

If you need any assistance updating Zoom, please contact the Help Desk at 480-965-2400 or [wpcarey.support@asu.edu](mailto:wpcarey.support@asu.edu).

### Technology Services

PO Box 872206, Tempe, AZ 85287-2206

**p:** 480-965-2400 **f:** 480-965-8514 **email:** [wpcarey.support@asu.edu](mailto:wpcarey.support@asu.edu) **web:** [www.wpcarey.asu.edu](http://www.wpcarey.asu.edu)